



UHSA
Universal Healthcare
Services Associates

Putting You Back In The Business of Patient Care

At Universal Healthcare Services Associates, Inc. (UHSA) we understand how difficult it can be to stay focused on providing stellar patient care. That's why we offer a variety of clinical and business services specifically designed to support growing healthcare organizations. Whether we're streamlining your clinical documentation or providing comprehensive billing support, rest assured we will be there to help put you back in the business of providing patient care.

Having trouble tackling the daily challenges of running a successful Home Health and Hospice agency? Take advantage of our clinical and business services and start feeling relief today.

CLINICAL SERVICES

Agency Outreach

Not only do we offer a variety of agency outreach services for home health and hospice, but we will help you review, revise, and create a marketing strategy for your agency based on clinical outcomes. Let our experienced team of Associates help you build relationships in your community that allow you to reach underserved communities.

Clinical Business

If your focus is being diverted by mounds of paper work and clinical documentation, then we can help you streamline your responsibilities so that you can get back to the business of patient care. Whether we're helping update your agency policies to reflect automated processes or overseeing the implementation of your automation project, we'll be there to put you on the road to success.

Field Staff Education

In the midst of patient scheduling and caretaking, keeping your field staff up-to-speed on the latest healthcare regulations can seem like a never-ending task. At UHSA, we'll cross train your home health and hospice staff or conduct an Employee Orientation so that you can more easily focus on caring for your patients. In addition, we can also develop clinical boundaries and educate your staff on providing personal, yet professional, patient care.

Home Health

Whether we're training you on the ongoing regulatory requirements for your clinical staff or establishing clinical standards in a Prospective Payment System (PPS), our home health services are sure to help make it easier for you to focus on providing stellar patient care.

Hospice

If you need to design and implement a volunteer, bereavement, spiritual care or child bereavement program and camp, then our Hospice services are just what you need. In addition to setting up these programs, we can also help develop your fund-raising, philanthropy and thrift shop programs, and we can develop the documentation needed for non-cancer and terminally ill patients.

Audits

From Clinical Process Audits to Medical Record Audits, we can help ensure your agency is optimizing its resources by providing the manpower needed to address critical workflow gaps in your current business model. Let our experienced team of Associates conduct a thorough review of your electronic medical records, and let us help you evaluate, implement, and maintain your automation software. Whether we're facilitating quality audits to ensure your agency meets the proper regulatory and accrediting standards of care or we're preparing your agency for acquisition or sale, we'll be there to help.

Survey Preparation

When a surveyor comes will you be prepared? Make sure your organization is ready to pass the test by letting the team at UHSA prepare you in advance. Not only will we conduct a JCAHO Compliance and readiness assessment with your team, but we'll also oversee the preparatory work needed to get your automated agency ready for the surveyor. Plus, we'll partner with you to train you on how to get prepared and stayed prepared, by assessing and redesigning your office environment, and by developing and delivering corrective plans of action.

**Call Us Today At (404) 885-7725 or visit us at uhsainc.com
and Let Us Put You Back In The Business Of Patient Care!**



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BUSINESS SERVICES

Project Management

With our project management services, you'll enjoy knowing that critical tasks are getting completed on time and on budget. And you'll enjoy the freedom that comes from letting our talented Associates fill in the gaps. From automation project support to manpower reallocations; from relocation support to mergers and acquisitions our project management services will help address ongoing workflow gaps in your business model.

Billing Services

In a healthcare organization, billing can be one of the most time consuming tasks. If not managed properly, your entire agency could suffer. Let the talented team at UHSA help implement and manage the proper billing and collections programs for your organization, including: billing process assessment, system redesign, onsite billing for all software products or remote billing for Patient Care Technologies, Inc. clients.

Financial Analysis

At UHSA, we believe that establishing a solid financial foundation is worth its weight in gold. That's why we offer a variety of financial analysis services to our clients. As former Healthcare Administrators and Financial Directors, we're trained in financial matters and we can help you with everything from accounts receivables analysis and collection to cost report preparation, due diligence, financial audits and benchmarking.

Corporate Re-engineering

Undoubtedly, restructuring your agency can be an overwhelming task. So why not let the experts at UHSA help usher you through the process by providing a variety of corporate re-engineering services, including: automation process re-design, efficiency assessment, and paper work reduction services to name just a few.

Employee Orientation

When your resources are stretched thin, training new employees can seem like an unmanageable task. With our employee orientation services, you won't have to worry about getting new employees up-to-speed. Let us help you properly educate new employees by training them on your organization's policies and procedures in an environment that's safe and familiar.

Recruiting

Not only can vacant positions wreak havoc on employee morale, but more importantly they can slow you down. If manpower issues make filling vacant positions a challenge, then why not let the talented team at UHSA screen and recruit candidates for your agency. Not only will we provide the extra arms and legs needed to properly fill each position, but we'll manage the entire recruitment process from start to finish including initial screening to final background and reference checks.

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